

INTRODUCTION OF CENTER FOR STUDENT WELL-BEING

Center for Student Well-Being : <https://csw.ntu.edu.tw/>

Center for Student Well-Being 學輔中心



臺大學務處
NTU Office of Student Affairs

- Founded in Feb. 2021
- Consists of **1 Director, 1 Counselor, and 11 Consulting Specialists Stationed in every college**
- Role of the Center
 - serve **as students' advisors** for campus adaptation
 - **provide consultations** as primary prevention interventions
 - **coordinate relevant resources and arrange referrals**



Campus Advisors (Counseling or social work professions)

Liberal Arts



Wang, Yu-Yun

College of Liberal Arts, 1F Room 147

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☎ 3366-7312

EE&CS



Lin, Tzu-Ming

Barry Lam Hall, 7F Room 710

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☎ 3366-1929

Management



Tseng, Yu-Hao

Bldg. 1, College of Management,
B1F Room B106

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☎ 3366-7020

Engineering



Hsieh, Shan-Shan

Dept. of Civil Engineering,
2F Room 207

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☎ 3366-4282

Bioresources & Agriculture



Wang, Chia-Yu

Bldg. 3, Dept. of Veterinary
Medicine, B1F Room B07

✉ cywang123@ntu.edu.tw

☎ 3366-7314

Science



Yen, Tzu Hsiu

Shih-Liang Hall, B1F Room B02-2

✉ yenshow@ntu.edu.tw

☎ 3366-3366 Ext.26517

Public
Health
Medicine



Chen, Li-Ya

Basic Medical Science Bldg. 204-2
on the Downtown Campus

✉ lyc784533@ntu.edu.tw

☎ 3366-3366 Ext.27073

Law
Social
Science
Life
Science



Wang, Pei-Ken

Law: Tsai Lecture Hall 1F Room 106
SocSci: College of Soc. Sci. Bldg.,
4F College Archives

✉ wangpeiken@ntu.edu.tw

☎ 3366-7313



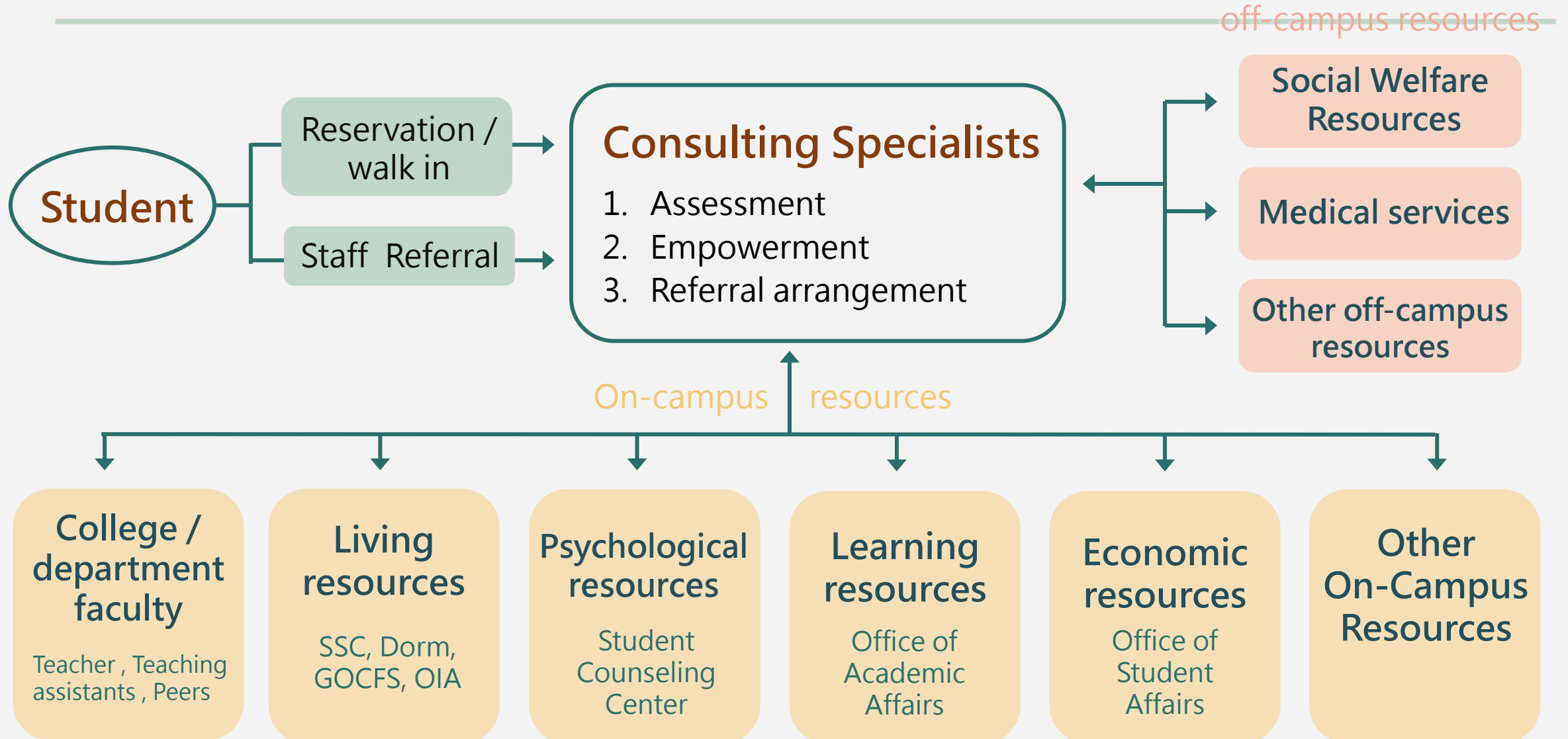
Gao, Yue-Han

LifeSci: Life Science Bldg., 5F,
next to the west side stair
SocSci: College of Soc. Sci. Bldg.,
4F College Archives

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☎ 3366-2500

Consulting Specialist: Our Role and Work



Flowchart for Student Guidance by Campus Advisors

① Student reservations/
walk in

② Referral by
Faculty/Staff

- 1) When students encounter difficulties, such as adapting to life, learning issues, emotional distress, etc., they can contact a campus advisor through appointment or walk-in consultation.
- 2) If faculty/staff discover that a student is having difficulties, they can refer the student to a campus advisor with the student's consent.

Campus advisor understands
the student's difficulties or
needs

- 1) Listen to the student or ask the referring faculty/staff to understand the student's difficulties or needs.
- 2) If there is a language barrier, ask the Office of International Affairs / Overseas Chinese and Mainland Affairs Division / International Student Association to find a student translator.
- 3) If there are special education needs, seek assistance from the Resource Classroom.

Campus advisor assists with resource connections

- 1) Discuss guidance cooperation with the department academic affairs assistant, caring mentor, advisor, or course instructor.
- 2) Connect with on-campus administrative resources based on the student's difficulties or needs :
 - A. If the student is an international or overseas Chinese student, the Office of International Affairs / Overseas Chinese and Mainland Affairs Division will assist in communicating with the student's parents, relatives, and friends about coming to Taiwan for care, hiring a caregiver, or using off-campus resources.
 - B. Discuss assistance for night time or living needs with the dormitory counselor for resident students, and also inform the Campus Security Center (if necessary, also notify the Office of International Affairs / Overseas Chinese and Mainland Affairs Division).
 - C. The Student Counseling Center addresses the student's psychological issues.
 - D. Assistance from other relevant units.

Student returns to
stable campus life

The campus advisor continuously provides care and companionship, assisting the student in gradually stabilizing their campus life.

Under what circumstances is a referral appropriate?

01. There is student irregularity in classroom attendance/exams/reports.

02. The student has had academic warnings and has mentioned wanting to take a leave of absence.

03. The student exhibits other abnormal behaviors or circumstances.

04. The student has incidents requiring reporting, such as concerns about suicide or harming others.

Any other else..... ?

Hotlines









24/7 hotline within the campus

Student Safety Center	3366-9119
Campus Security	3366-9110

Other student consulting resources available on campus.

24/7 hotline outside the campus

Ministry of Health and Welfare's 'Peace of Mind Hotline	1925
International Lifeline hotline	1995

	Student Counseling Center	3366-2181		Student Housing Service	3366-2266
	Health Center	3366-9595		Student Assistant Division	3366-2050
	Office of International Affairs	3366-2007		Overseas Student Advising Division	3366-3232
	Gender Equity Education Committee	3366-9607		Indigenous Student Resource Center	3366-6605

Contact us



臺大學務處
NTU Office of Student Affairs

- ◇ Address : Room 102, Mathematics Research Center Building
- ◇ Contact : (02) 3366 – 7173
- ◇ Email : ntucsw@ntu.edu.tw



Wish you a wonderful journey in NTU!